



**Announcement
No. 11/2563**

**Temporary Adjustment of Consular Services Procedures
During the COVID-19 (Coronavirus Disease) pandemic**

Given the ongoing outbreak of COVID-19 (Coronavirus Disease), the United States Government declared a Public Health Emergency on 31 January 2020 and a National Emergency on 13 March 2020. In addition, the Centers for Disease Control and Prevention (CDC) has issued various guidelines and recommendations on gatherings and social distancing in an effort to contain and mitigate the pandemic.

In compliance with the abovementioned guidelines and recommendations to help reduce the spread of COVID-19, the Royal Thai Embassy will temporarily adjust consular service procedures as follows:

1. Consular service hours

Monday-Friday 9.00-12.00 (except holidays) **by appointment only**

2. Operating procedures

2.1 Online appointment: Appointments regarding applications for Thai passports and national identification cards will be reserved for emergency cases only. Appointments can be made online through the Embassy's website at www.thaiembdc.org/th/passportbooking and www.thaiembdc.org/th/idcardbooking

2.2 By mail only: Visa applications, registration services and legalization services will be restricted to mail services only. For more information, please check the "Consular Services" tab on the website www.thaiembdc.org for further information

For further enquiries, please contact the Embassy through consular@thaiembdc.org or telephone numbers 202-640-5897 and 202-640-4811. All applicants are encouraged to submit their applications well in advance as the temporary change of service procedures may affect processing times. It is also recommended that those with no emergency requirements consider postponing their applications until the situation improves.

This temporary adjustment of consular services procedures will come into effect on Friday 20 March 2020 until further notice.

A handwritten signature in black ink, appearing to read 'Thani Thongphakdi', written in a cursive style.

(Thani Thongphakdi)
Ambassador
17 March 2020